

Retiree Health Benefit Survey Responses 106

1	What bargaining unit/classification were you a member of?	<table border="1"> <tbody> <tr> <td data-bbox="1031 326 1461 386">DTA</td> <td data-bbox="1461 326 1892 386">75</td> </tr> <tr> <td data-bbox="1031 386 1461 446">CSEA</td> <td data-bbox="1461 386 1892 446">21</td> </tr> <tr> <td data-bbox="1031 446 1461 506">ALT</td> <td data-bbox="1461 446 1892 506">4</td> </tr> <tr> <td data-bbox="1031 506 1461 566">Confidential</td> <td data-bbox="1461 506 1892 566">4</td> </tr> <tr> <td data-bbox="1031 566 1461 626">Declined to state</td> <td data-bbox="1461 566 1892 626">2</td> </tr> </tbody> </table>	DTA	75	CSEA	21	ALT	4	Confidential	4	Declined to state	2
DTA	75											
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ALT	4											
Confidential	4											
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2	What is your gender?	<table border="1"> <tbody> <tr> <td data-bbox="1031 703 1461 763">Female</td> <td data-bbox="1461 703 1892 763">89</td> </tr> <tr> <td data-bbox="1031 763 1461 823">Male</td> <td data-bbox="1461 763 1892 823">16</td> </tr> <tr> <td data-bbox="1031 823 1461 883">Non-binary</td> <td data-bbox="1461 823 1892 883">0</td> </tr> <tr> <td data-bbox="1031 883 1461 943">Decline to state</td> <td data-bbox="1461 883 1892 943">1</td> </tr> </tbody> </table>	Female	89	Male	16	Non-binary	0	Decline to state	1		
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3	What CalPERS Medicare plan are you currently enrolled in?	<table border="1"> <tbody> <tr> <td data-bbox="1031 1019 1461 1114">Kaiser Senior Advantage Medical Only</td> <td data-bbox="1461 1019 1892 1114">38</td> </tr> <tr> <td data-bbox="1031 1114 1461 1208">Kaiser Senior Advantage plus Dental</td> <td data-bbox="1461 1114 1892 1208">6</td> </tr> <tr> <td data-bbox="1031 1208 1461 1302">Kaiser Senior Advantage Summit plus Dental</td> <td data-bbox="1461 1208 1892 1302">0</td> </tr> <tr> <td data-bbox="1031 1302 1461 1396">Anthem Blue Cross Medicare Medical Only</td> <td data-bbox="1461 1302 1892 1396">3</td> </tr> </tbody> </table>	Kaiser Senior Advantage Medical Only	38	Kaiser Senior Advantage plus Dental	6	Kaiser Senior Advantage Summit plus Dental	0	Anthem Blue Cross Medicare Medical Only	3		
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		Anthem Blue Cross Select Medicare Medical Only	3
		Blue Shield Access + Medicare Medical Only	1
		Blue Shield Medicare PPO Medical Only	3
		CalPERS Gold Medicare PPO	5
		CalPERS Platinum Medicare PPO	8
		CalPERS Platinum Medicare Supplement	7
		United Healthcare Medicare Advantage Edge PPO	3
		United Healthcare Medicare Advantage PPO Medical Only	21
		United Healthcare Medicare Advantage PPO Medical/Dental/Vision	5
		Western Health Advantage	2
		Western Health Advantage MyCare Select Medicare Advantage	0
4	How are you enrolled on the CalPERS Medicare plan?	Retiree Only	77

		Two Party Retiree + One	22
		Retiree + Family	1
5	If not enrolled in a CalPERS Medicare plan, where are you covered for medical coverage?	Spouse/Partner plan	3
		Covered CA	
		Individual Plan (not CC)	3
		Not insured at this time	
		Decline to State	
6	How satisfied are you with your Medicare Plan Options?	Very satisfied	78
		Satisfied	21
		Somewhat satisfied	4
		Not satisfied	
7	If you had a choice between enhancing Medicare medical benefits or reducing your out-of-pocket premium costs, which would you choose?	Enhancing benefits	45
		Reducing my out-of-pocket premiums	36
8	If we could improve the Medicare plan options, how would you prefer we lower costs for Retirees?	Lower costs when I visit the doctor	5

		Lower costs when I visit the pharmacy	12
		Lower my out-of-pocket premiums	55
9	Do you have a Primary Care Physician that you see at least once per year?	Yes	91
		No	
10	How often do you or your family utilize the pharmacy?	Monthly	53
		Quarterly	14
		As needed	32
11	How satisfied are you with your Medicare pharmacy plan?	Very satisfied	75
		Satisfied	14
		Somewhat	3
		Not satisfied	
12	When utilizing the Medicare pharmacy for maintenance medications, do you use the mail-order pharmacy?	Yes	47
		No	50
13	If you are currently enrolled in a CalPERS		

	Medicare PPO plan, is having a Medicare PPO plan as a medical plan option important to you?	Yes	49
		No	11
14	If yes, please choose why. (may choose more than one answer)	Do not want to go through a Primary Care Physician for referrals to specialist	19
		There are no Medicare HMO providers near my home	1
		Having access to an out-of-network provider is important to me	32
15	In the last year, have you received medical care from any of the below Medical Group providers?	Kaiser	44
		Mercy Medical Group	1
		Hill Physicians Medical Group	1
		UC Davis Medical Group	19
		Dignity Health Medical Group	16
		Sutter Independent Physicians	18
		Woodland Clinic	
		NorthBay Health	
		Other	Stanford, UCSF, live out of

			state
16	Which Medical Group provider do you access for medical care?	Kaiser	44
		Mercy Medical Group	
		Hill Physicians Medical Group	1
		UC Davis Medical Group	20
		Dignity Medical Group	14
		Sutter Independent Physicians	16
		Woodland Clinic	
		NorthBay Health	
		Other	John Muir, UCSF
17	Are you in agreement to explore Medicare medical plan options outside of the CalPERS medical program to seek proposals that would potentially reduce your premium costs and maintain a similar level of benefits and provider access?	Yes	39
		No	44
18	Please rate your understanding of the Medicare medical plans offered to you through CalPERS.	Do not understand	5
		Understand somewhat	46
		Understand completely	41

19A	<p>Once enrolled in a Medicare plan, how would you rate your understanding of the following?</p> <p>Where to access materials regarding your Medicare medical benefit coverage?</p>	<table border="1"> <tr> <td data-bbox="1031 240 1461 305">Do not understand</td> <td data-bbox="1461 240 1894 305">2</td> </tr> <tr> <td data-bbox="1031 305 1461 370">Understand somewhat</td> <td data-bbox="1461 305 1894 370">37</td> </tr> <tr> <td data-bbox="1031 370 1461 435">Understand completely</td> <td data-bbox="1461 370 1894 435">50</td> </tr> </table>		Do not understand	2	Understand somewhat	37	Understand completely	50						
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19 B	<p>Where to go for help with questions regarding your Medicare medical benefit coverage?</p>	<table border="1"> <tr> <td data-bbox="1031 493 1461 558">Do not understand</td> <td data-bbox="1461 493 1894 558">4</td> </tr> <tr> <td data-bbox="1031 558 1461 623">Somewhat understand</td> <td data-bbox="1461 558 1894 623">32</td> </tr> <tr> <td data-bbox="1031 623 1461 688">Completely understand</td> <td data-bbox="1461 623 1894 688">49</td> </tr> </table>		Do not understand	4	Somewhat understand	32	Completely understand	49						
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20	<p>Through which of the following formats do you prefer to learn about new benefits being offered by CalPERS prior to open enrollment? Please select all that may apply.</p>	<table border="1"> <tr> <td data-bbox="1031 747 1461 812">Benefit Highlights Document</td> <td data-bbox="1461 747 1894 812">64</td> </tr> <tr> <td data-bbox="1031 812 1461 876">Electronic Benefits Guide</td> <td data-bbox="1461 812 1894 876">38</td> </tr> <tr> <td data-bbox="1031 876 1461 941">Webinars</td> <td data-bbox="1461 876 1894 941">12</td> </tr> <tr> <td data-bbox="1031 941 1461 1006">On-Demand Videos</td> <td data-bbox="1461 941 1894 1006">13</td> </tr> <tr> <td data-bbox="1031 1006 1461 1071">On-site Presentations</td> <td data-bbox="1461 1006 1894 1071">18</td> </tr> <tr> <td data-bbox="1031 1071 1461 1159">Short articles or content via email and/or newsletter</td> <td data-bbox="1461 1071 1894 1159">58</td> </tr> </table>		Benefit Highlights Document	64	Electronic Benefits Guide	38	Webinars	12	On-Demand Videos	13	On-site Presentations	18	Short articles or content via email and/or newsletter	58
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